8 Lessons of High Performing Teams

You Take Care of Your Customers. We Take Care of You.



8 Lessons of High Performing Teams





Everyone knows their role

Start with being well organised Knowing who does what.

Flow is important

Getting the right flow and using The right tools is crucial

The driver isn't the star

It takes teamwork if success is Going to be achieved

Focus on the right thing at the right time

Only do what is needed and Do it really well

8 Lessons of High Performing Teams

- Everyone knows their role.
- Flow is important.
- The driver isn't the star.
- Focus on the right thing at the right time.





Prioritize very carefully

Be clear about the goal and the best route to get there

Preparation is key

Keep the 7 P's in mind in order to avoid unnecessary failure

Know evolution can happen

New technology, changes to culture aid evolution

Failure hurts

Failure hurts but with contingencies should not kill you

Lesson 1: Everyone knows their role



Control

Everyone knows what is in their control & what isn't



Dependency

Know what you depend on others for and what they depend on you for



Contribution

No one is standing around they all know how and what to contribute



Lesson 2: Flow is important





Practice until you get it right?

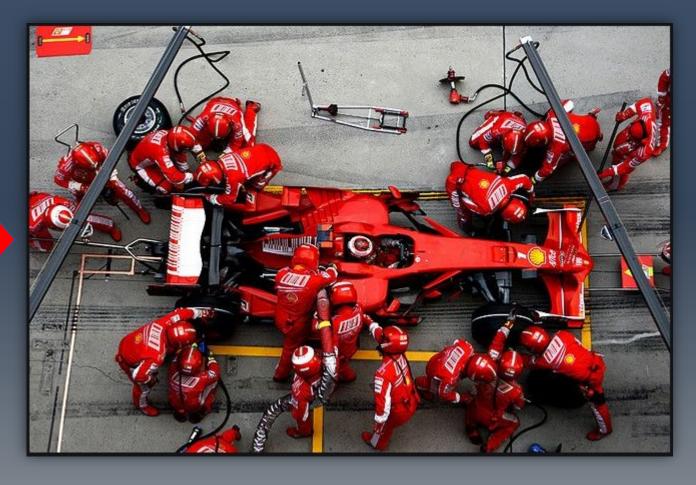
No!

Practice until you can't get it wrong?









Control | Contribution | Dependency





Lesson 3: The driver isn't the star



It takes Teamwork



Lesson 4: Focus on the right thing at the right time



What can you do to improve the process?



Lesson 5: Prioritize very carefully

In a pit stop they:

- Limit what they do to increase speed
- Limit what they do to improve quality
- Limit what they do to develop expertise





Lesson 6: Preparation is key

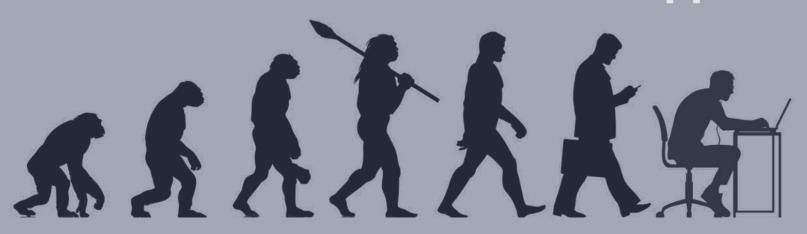
- You need the right tools
- You need the right training
- You need the right communication
- Experiment but fail quickly

British Army Adage:

Proper planning and preparation prevents piss poor performance



Lesson 7: Know evolution can happen



- In 1957 a pit stop took 67 seconds
- In 2020 a pit stop takes less than 2 seconds

















Lesson 8: Failure Hurts

- Don't be afraid of failure
- Fail > Fix > Finesse
- Have contingencies in place
 - Halo Safety Cell Fire Suit
 - Medical Car Fire Marshalls